

ABSTRACTS

This year's Users Conference will be held at the beautiful Andaz Hotel located in the historic City Market area, a few blocks from the River Street in Savannah. This location has given us the opportunity to explore more of Savannah and to share some hidden gems with you. Everyone knows one of the best parts of a conference is the ability to interact with other organizations that share the same experiences and needs. Using the beautiful City of Savannah, Georgia as our guide we have several fun break outs and social events prepared. These events were designed with the diversity of our users in mind, and to give Schneider Geospatial and our Business Partners an opportunity to host some exciting social interactive events to fit many different styles.

What's New in Beacon/qPublic.net featuring several Client Communities

What would a conference be without sharing "What's New"? During this topic, you will hear about the many features and enhancements to Beacon/qPublic.net's platform from our Director of Product Development. He will be highlighting many of our client sites across the country and talking about how each of them has been able to provide additional services to their constituents. During the presentation, he will be joined by a panel of clients that will address the audience and answer questions about their experiences. Here is a small list of enhancements we'll cover at the conference;

- Accessibility Updates (WCAG)
- Legal Description Sketch / COGO Tools
- Subscription Shopping (NAD)
- New Subscription options
 - Weekly
 - Enterprise
 - Free Record Searches
- New Account Email Validation Override
- Data Admin
- Email Logs Viewer
- Top 20 Viewed Parcels
- Enhanced My Account features
- Comp Search – Distance from Subject
- Kiosk for Tax Payments
- Recent Sales in Area Improvements
- Microsoft Open Data Building Foot Prints
- My Saved Properties
- Value Change Notifications
- Saved Searches
- Custom Advertising Module
- User Account Validation
- Enhanced Filters for Comp Search
- Google Statewide Imagery for Georgia
- Ownership Change Notifications for Saved Properties
- Printable Tax Bills
- Disaster Damage Reporting Forms
- Release History
- Social Media Sharing
- Tax Payment Enhancements
- Save Property Notification Templates
- Media.NET Integration
- Soils Report Enhancements

Appeals featuring Augusta-Richmond County, Georgia

Established in 1777 and with a current population of over 200,000 people, Augusta-Richmond County, Georgia is a county rich with history and tradition. So how do you change the way the public interacts and thinks about property tax in a county that is almost as old as our country? Join us to learn how by embracing cutting edge technology Augusta-Richmond County was able to assure fair and equitable appraisals for everyone. Now running in the Cloud with no additional local hardware needed, their annual appeals process has improved efficiency for the public while still reducing cost and time at the office.

Pick up from the County as they highlight:

- Standardized documents for office staff, appraisers, and Board of Review members
- Providing remote access
- Everything needed to prepare for an appeal hearing
- New office website and why it's important
- Providing the public with advance research tools and reports
- Reduced appeal hearing and staff time

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Website Accessibility and Community Websites—Americans with Disabilities Act (ADA)

The Americans with Disabilities Act (ADA) was signed into law in 1990 to provide civil rights protection to people with disabilities, thus making discrimination based on disability illegal. In 2008 WCAG 2.0 was published, evolving more in 2018, which sets the standard for digital accessibility. This session will provide information about what it means to make your websites more accessible for all users, and what things Schneider Geospatial has done to improve accessibility in our products. Additionally, we will discuss the Community Website Development services offered by Schneider Geospatial, and show example websites.

Resolution Revolution

Join oblique imagery expert Kevin Lamonds from EagleView, as he breaks down the evolution of aerial imagery, from panchromatic film to what's now the highest resolution in the world. As we embark on the resolution revolution, find out how innovation opens the doors for more use cases across local and municipal government agencies.

Digital Wallets

With today's technology more and more Americans are making daily payments using their digital wallets, making cash and checks almost nonexistent. So why not make this process available for government payments? Value Payment Systems is one of the first government and education-oriented payment companies to offer Visa Checkout, MasterPass, Amex Express Checkout, and PayPal (individually or as a suite) as ways to pay. They will share how government payment processing is evolving and how easy it is to intergrade.

Permitting featuring Jasper County, Iowa

According to the Pew Research Center "more than 70% of US adults have used one of 11 shared and on-demand services."¹ Schneider Geospatial's online Permitting product is designed to help local government organizations, of any size, meet the demands for better online services for their constituents. Schneider Geospatial has made major upgrades to our successful Permitting Center to extend functionality, simplify implementation and improve the user experience in an affordable, easy to use product. This topic will demonstrate the capabilities of the latest version of Permitting, including workflow design, contractor registration, inspections management, and GIS mapping of permits. You will also learn about the many new enhancements;

- Legacy Data Migration Enhancements
- Expanded Payment Integrations
- Contractor Approval Access
- Contractor Renewal Fees
- Previous Stage Button
- Notifications to Groups
- Permit Fees in Print Templates
- Signatures on Print Templates
- Enhanced printable receipt pages
- Daily Fees Report filtering by permit type
- Insert signatures on print templates
- Insert payment fields on print templates
- Map markup line width configurable
- Add contractors to notifications
- Contractor Penalty Fees
- Optimizations for Contractor Registration Management

Staff Augmentation featuring Jasper County, Iowa

How do you overcome staff turn-over, lack of response to your GIS-related questions, or price concerns with how your data is maintained? This topic will feature stories and examples from clients and how they addressed these scenarios. Partnered with Schneider Geospatial, various region leaders will discuss how they have overcome similar scenarios. We'll share examples of how our team has been helping communities leverage their existing investments in GIS and Esri's suite of tools to do more with less.

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What about Agland and Parcel/GIS Maintenance featuring McDuffie County, Georgia

This is the tool that started it all! Today it's still one of the most powerful and time saving tools we've ever developed. Back when GIS was just getting started in local government, most of our clients built their own GIS to support the soils processing needs. This was a time-consuming project, often taking weeks and months to do, but with GIS it took minutes. This topic will demonstrate the power of this Agricultural Assessment Processing Tool that's used to calculate the Parcel / Landuse / Soils square footages for parcels and how that information can be shared on Beacon/qPublic.net. As the need for more layers continues so does the need for more up-to-date data and the need for maintaining it. We will discuss how many colleagues are addressing turnaround time and price concerns with how GIS data is maintained.

IDAM featuring Volusia County, Florida

Hear directly from Volusia County, FL and how they use IDAM before and after a disaster. Our development team will also provide a demonstration featuring all the new capabilities of IDAM.

- Esri Collector Integration.
- Major Architectural Updates.
- New Mobile Map version with expanded functionality.
- Auto-Populate from the FEMA Review Report, you can now populate Residency, Ownership, and Insurance for damaged homesteaded properties at the touch of a button.
- Set Default Events Administrators can set the Default Event from the Edit Current Event tab on the Home/Events page; then users will automatically go to the correct event on the login.
- Improved Report Filtering, including filtering by Major & Destroyed as well as individual damage categories.
- Expanded Public Assistance functionality including Time & Cost tracking for Personnel, Equipment Tracking, Project Worksheets, and more.
- Streamlined standalone installation process.
- Optional Special Needs add-on track residents that need special attention during disasters because of mobility issues, age, etc. Track health issues, medication, equipment (wheelchairs, oxygen, etc.) service animals/pets, emergency contacts, and more! Use year-round, not just during disasters.
- Stand Alone Improvements.
- Improved User Interface for Syncing.
- Updated user data automatically downloaded to all standalone instances. No more keeping track of different passwords and user names for the live IDAM version and the standalone installations.
- Create and download standalone files easily from the IDAM Admin section. Optionally, you can allow users to download the latest standalone files right from the home page.

How about a Statewide Sales Search Portal?

This discussion is designed to share how, in cooperation with the Georgia Association of Assessing Officials (GAAO), Schneider Geospatial has developed a Statewide Sales Search Portal. For this conversation, we'll speak with the Director of the GAAO about several topics as they relate to the difficulties of finding comparable sales for smaller counties and how Schneider Geospatial and GAAO have worked together to make it easier to find those comps.

¹ Smith, Aaron. "The New Digital Economy: Shared, Collaborative and On Demand." *Pew Research Center: Internet, Science & Tech*, Pew Research Center: Internet, Science & Tech, 27 Dec. 2017, www.pewinternet.org/2016/05/19/the-new-digital-economy/.